



DARWIN SHOW JUMPING CLUB CANCELLATION AND REFUND POLICY

IMPORTANT

Cancellations must be made by contacting the club via email, or via Facebook Messenger.

Riders who delete their entry via Global Entries Online, without advising the committee of their cancellation will not be entitled to a refund. When riders delete their entry there is no notification to the organiser that this has occurred.

Freshman's Days

- Cancellations prior to the close of entries – refund available
- Cancellations after close of entries – no refund available

Training Days

- Cancellations prior to the close of entries – refund available
- Cancellations after close of entries – no refund available, however riders are able to make their own arrangements for another financial club member to take their booked time (DSJC Committee MUST be notified)

Jumping Clinics

- Cancellations prior to the close of entries – refund available
- Cancellations after close of entries:
 - Up to 24 hours before commencement of day 1 of the event – refunds will be considered upon the production of a valid medical or veterinary certificate
 - From 24 hours before commencement of day 1 of the event – no refunds available, however riders are able to make their own arrangements for another financial club member to take their booked time (DSJC Committee MUST be notified)

Shows

- Cancellations prior to the close of entries – refund available
- Cancellations after close of entries:
 - Prior to day 1 of the event – refunds will be considered upon the production of a valid medical or veterinary certificate
 - On or after day 1 of the event – no refunds available

Policy updated: 10 March 2020

Due for review: January 2021