



## DARWIN SHOW JUMPING CLUB

### CANCELLATION AND REFUND POLICY

The below outlines the Darwin Show Jumping Club (DSJC) policy in relation to cancellations (withdrawal/scratching) and refunds for DSJC events.

Any refund will incur a 10% cancellation fee. If the club cancels an event (for any reason), refunds will be made to all participants (no cancellation fee incurred).

#### **Freshman's Days**

Cancellations up to the day prior to the event:

- DSJC Committee is notified of cancellation by email to the club email address
- Cancellation is due to horse and/or rider injury or illness
- Application must include a reason for the cancellation, and if available a copy of a vet or medical certificate
- Approval of refund is at the discretion of the DSJC Committee.

Cancellations on the day of the event:

- Refunds will not be made

#### **Training Days**

- No refunds for any cancellations, however riders are able to make their own arrangements for another financial club member to take their booked time (DSJC Committee to be notified).

#### **Jumping Clinics**

Cancellations more than 21 days before the clinic

- Refunds will only be given where the vacancy can be filled by another rider on the DSJC waiting list

Cancellations from 21 days before the clinic

- Refunds will only be considered upon production of a valid veterinary certificate indicating that the nominated horse is not able to participate in the clinic, and either
  - The vacancy can be filled by another rider on the waiting list; or
  - If there are no riders on the waiting list, the nominated rider can find a suitable replacement.

Cancellations made on or after the first day of the event

- Refunds will not be made

## Shows

Cancellations prior to the close of entries

- DSJC Committee is notified of cancellation by email to the club email address
- Cancellation is due to horse and/or rider injury or illness
- Application must include a reason for the cancellation, and if available a copy of a vet or medical certificate
- Approval of refund is at the discretion of the DSJC Committee.

Cancellations after the close of entries, but prior to the first day of the event

- DSJC Committee is notified of cancellation by email to the club email address
- Cancellation is due to horse and/or rider injury or illness
- Refunds will only be considered upon production of a valid medical or veterinary certificate indicating that the nominated horse or rider is not able to participate in the event

Cancellations made on or after the first day of the event

- Refunds will not be made